

Information about End of Year Services

– Genea Kent Street

As we approach the end of the year (EOY), we want to take a moment to update you on our schedule. With the holiday season upon us, things will naturally slow down, and our Day Surgery Unit (DSU) and Embryology department will be closed for a short break. While many services will be paused, please rest assured that essential care and support will still be available during this time.

Your Nursing Team and HPS Pharmacy Services:

Nurses will be available to assist you throughout the end-of-year period. Please reach out to us on our designated open days when you're ready to start a cycle, and our nurses will be happy to help you. Or you can send an email to our team and we will contact you once back in the office.

Nursing and HPS Pharmacy services (located on level 2, 321 Kent Street, Sydney) availability from Friday 20th December until Monday 13th January.

20th December	7am – 3pm
21st December	Closed
23rd and 24th December	7am – 3pm
25th and 26th December	Closed
27th December	7am - 3pm
28th December	Closed
30th and 31st December	7am – 3pm
1st January	Closed
2nd, 3rd, and 4th January	7am – 3pm
6th January onwards	7am – 5pm
13th January	Business as usual

Cycle Bloods and AMH Tests at Sydney CBD Clinic:

These tests are available daily, as mentioned above.

We kindly ask that you attend between 7:00 AM and 9:00 AM on the specified dates.

Genea Pathology (excluding cycle bloods and AMH):

For the Sydney Metro area, please ensure your blood collection is completed by Friday, December 20th. All routine services will resume on Monday, January 13th, 2024.

Pathology and Ultrasound Services at alternate Genea locations:

For services at all other clinics and monitoring centres, please contact your individual clinic to confirm their schedule.

PGD reporting times:

Please be advised that PGT turn around times will be extended during the closure period. For PGT-A, please allow 3 - 4 weeks and for PGT-M, 4 - 5 weeks. Rest assured that our teams will be aiming to provide these results to you as early as possible.

Genea Andrology Services

Our Andrology team will offer appointments until the 17th December and then will reopen on the 13th January. Any tests completed prior to Christmas should be reported by 20th December. Please chat to our Andrology team if you have any questions.

Ovulation Tracking Service

An Ovulation Tracking (OTBB) nurse will be available over the end-of-year period. If you have already had an OTBB cycle with Genea and wish to schedule another tracking cycle during this time, please contact the OTBB nursing team at **1300 117 698** to arrange.

OTBB Nurses availability (closed on Saturday and Sunday)

20th December	8:30am - 5pm
23rd and 24th December	1pm-4pm
25th and 26th December	Closed
27th December	1pm-4pm
31st and 31st December	1pm-4pm
1st and 2nd January	Closed
3rd, January	1pm-4pm
6th, 8th, 10th January	1pm-4pm
7th and 9th January	Closed
13th January	Return to normal business hours